

## FIRST CALL STAFFING PROVIDER CHECKLIST

When looking for a staffing and recruitment agency, ask the questions listed below and compare providers so that you can identify the best-qualified company to deliver the help you need.

QUESTIONS	AGENCY 1	AGENCY 2	FIRST CALL
Will the agency meet all your needs?			YES . . . <b>First Call</b> is a full service healthcare staffing company. We not only provide temporary staffing, but also provide 4-52 week contracts, temp-to-perm and permanent placement services.
Does the agency provide the full array of healthcare personnel?			YES . . . <b>First Call</b> recruits and hires qualified, competent, skilled professionals including RNs, LPN/LVNs, nurse aides, nursing assistants, allied health workers, therapists, technicians and home healthcare workers.
If I call the agency in the evening or on the weekend will I get an answering service?			<b>First Call</b> phones are answered by office staff twenty-four (24) hours per day; seven (7) days per week. <i><b>You will never get an answering service!</b></i>
Are the employees screened, reference checked, and bonded?			YES . . . All <b>First Call</b> employees are experienced and are put through an extensive screening process for our client's protection.
Are the staffing agency's staff employees or independent contractors?			<b>First Call</b> hires all staff as employees and all payroll, payroll taxes, benefits and all worker's compensation, professional liability and unemployment insurance are the responsibility of <b>First Call</b> .
Who supervises the hiring of agency personnel?			The Branch Director and RN Clinical Director approve all new hires.
Does the agency provide on-going supervision?			<b>First Call's</b> Branch Director and RN Clinical Director are responsible for the on-going supervision and evaluation of professionals.
Does the agency require current credentials on staff?			YES . . . <b>First Call</b> requires all credentials to be kept up-to-date. These documents are available upon request.
What is the experience of the agency?			<b>First Call</b> has been in business over twenty (20) years. A Branch Director and RN Clinical Director manage our offices locally. Our managing ownership has over fifty (50) years of industry experience.

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