

FIRST CALL STAFFING PROVIDER CHECKLIST

When looking for a staffing and recruitment agency, ask the questions listed below and compare providers so that you can identify the best-qualified company to deliver the help you need.

QUESTIONS	AGENCY 1	AGENCY 2	FIRST CALL
Will the agency meet all your needs?			YES . . . First Call is a full service healthcare staffing company. We not only provide temporary staffing, but also provide 4-52 week contracts, temp-to-perm and permanent placement services.
Does the agency provide the full array of healthcare personnel?			YES . . . First Call recruits and hires qualified, competent, skilled professionals including RNs, LPN/LVNs, nurse aides, nursing assistants, allied health workers, therapists, technicians and home healthcare workers.
If I call the agency in the evening or on the weekend will I get an answering service?			First Call phones are answered by office staff twenty-four (24) hours per day; seven (7) days per week. <i>You will never get an answering service!</i>
Are employees screened, reference checked, and bonded?			YES . . . All First Call employees are experienced and are put through an extensive screening process for our client's protection.
Are the staffing agency's staff employees or independent contractors?			First Call hires all staff as employees and all payroll, payroll taxes; benefits and all workers' compensation, professional liability and unemployment insurance are the responsibility of First Call .
Who supervises the hiring of agency personnel?			The Branch Director and RN Clinical Director approve all new hires.
Does the agency provide on-going supervision?			First Call's Branch Director and RN Clinical Director are responsible for the on-going supervision and evaluation of professionals.
Does the agency require current credentials on staff?			YES . . . First Call requires all credentials be kept up-to-date. These documents are available upon request.
What is the experience of the agency?			First Call has been in business over fifteen (15) years. A Branch Director and a RN Clinical Director manage our offices locally. Our managing ownership has over seventy (70) years of industry experience.

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